



## Limited Lifetime Warranty



At the company's discretion, GROHE will repair or replace any part or finish that proves to be defective in material and/or workmanship under normal installation, use and service. Please note: warranties do not cover normal "wear and tear."

**Residential Products:** We provide the following warranties on all GROHE products to the original purchaser, installed in a residential setting. This warranty is effective for all faucets sold after January 1, 1997.

**Mechanical Warranty:** A Limited Lifetime Warranty is provided on all mechanical parts to be free from manufacturing defects in materials and workmanship under normal use for as long as the original purchaser owns their home.

**Electronic Faucets, Valves and Controls Warranty:** GROHE warrants its electronic faucets, valves and controls to be free from manufacturing defects in material and workmanship under normal use for five (5) years from the date of purchase.

**Finish Warranty:** A Lifetime Warranty is provided on all GROHE product finishes to the original purchaser against manufacturing defects in materials and workmanship.

**Submit a Warranty Claim:**

To expedite your claim, please provide the following information:

Product/Model Number \*

Proof-of-purchase  
(i.e. copy of your original sales receipt, purchase order, or invoice) \*

Date of purchased \*



Installation date \*



Complete description of the problem with supporting documentation as applicable (i.e. photographs) \*

File upload

First Name \*

Last Name \*

Street Address

City

State

Zip Code

Country \*

Please select

Email Address \*

Phone Number

Profession

Company Name

Send

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**Please allow 7 to 14 business days for warranty processing.**

For additional information or questions regarding GROHE warranties, please contact GROHE Customer Service:

Email: [us-customerservice@grohe.com](mailto:us-customerservice@grohe.com)

Phone: (800) 444-7643

**Care and Cleaning Tips:**

Do:

- Clean the fixture with a little soap and a damp cloth then simply rinse off and wipe dry. You can prevent lime scale by drying the fitting after each use.

Don't:

- Do not use abrasive sponges or scouring agents for cleaning.
- We also advise against the use of solvents or acidic cleaners, lime scale removers, household vinegar and cleaning agents containing acetic acid.

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